

“Invest yourself in everything you do. There’s fun in being serious.” – Wynton Marsalis

At Nocturne, we believe that hospitality is a sacred and noble enterprise. We are looking for people who find joy in striving for excellence and take great pride in being hospitality professionals. If you have a casual approach to the hospitality business, we recommend saving your time and applying elsewhere, because we only invest in those who chose invest in themselves as professionals.

Here are the details for our Steward position:

Job Duties:

As a Steward, you assist in maintaining the cleanliness and upkeep of Nocturne, adding to the experience for the guests of Nocturne. You ensure our glassware, dishware, restrooms and kitchen are polished and pristine.

Other duties might include all the details that go into the seamless delivery of the guest experience. These include, but aren’t limited to:

- **Dishware and glassware, flatware washing and the operation of the dish washing machines.**
- **Compliance with all health and safety laws at all times.**
- **Consistent adherence to all quality and cost controls.**
- **Completing all restocking and cleaning duties by performing opening and closing side work as instructed.**
- **Maintaining cleanliness standards in order to have a clean, presentable and attractive facility and to exceed state and local health board requirements.**
- **Deep cleaning of floors and surfaces in order to reset the dining room and kitchen for service.**
- **Attending all pre-meal and departmental meetings in person in order to enhance communications and gain knowledge of products, service and facility.**
- **Presenting a clean and professional appearance at all times as well as impeccable personal hygiene.**
- **Maintaining a calm, courteous, and professional demeanor at all times.**
- **Performing other duties as assigned, requested or deemed necessary by management. (In other words, as a team player, you might be asked to pitch in for things we haven’t even imagined yet and so we couldn’t include them on this list).**
- **During the course of your shift, if a ball is dropping, your job is to catch it.**

Qualifications

- **Must have a great attitude and high regard for upholding cleanliness standards.**
- **Must have high attention to detail and ability to follow specific standards and procedures with consistency.**
- **Previous experience in restaurant kitchens preferred. Previous employment experience is required.**
- **Some knowledge of oral English required.**
- **Must have vision ability to clearly see detail of dishware and glassware and operation of machinery.**
- **Must have manual coordination to punch buttons, grasp items in hand, and to balance and carry trays containing plates, food, and beverages.**
- **Must have ability to perform multiple tasks at one time in a stressful environment**
- **Must be able to follow verbal instruction, and be able to communicate verbally.**
- **Must be able to perform job duties in crowded and noisy situations, particularly when handling multiple tasks.**
- **Must be over 18 years of age.**

Not required, but nice to have:

- Knowledge of food safety requirements
- Appreciation for live music and the performing art
- Bilingual

Materials/Equipment Used

Dishwashing machinery, restaurant equipment including but not limited to coffee machines, ice machines, mop sink, and beverage dispensers.

Environment

Physically strenuous: prolonged standing, walking, lifting and carrying throughout entire shift in indoor environment. High noise levels, fast-paced, fun, and rewarding.